

Contact and Social Media Policy

Jennifer Brosenitsch, LPC

This document outlines my office policies related to contacting one another and the use of social media. It is important to communicate to you the importance of caution when using technology. You are important to me, so I want to do everything I can to protect your confidential information and preserve our client/therapist working relationship. If you have any questions about this policy, I urge you to bring them up when we meet. There may be times when I need to update this policy to keep up with rapidly changing technology. If I do so, I will notify you in writing of any policy changes and make sure you have a copy of the updated policy.

If you need to contact me between sessions, you may do so by calling 724-453-4595, emailing me at jenniferbrosenitsch@protonmail.com (see below), or using ohMD (a secure text messaging app).

I urge you to take your own privacy as seriously as I take my commitment of confidentiality to you. Any written documents, including texts and emails, are a part of your medical record.

Email: jenniferbrosenitsch@protonmail.com

I use protonmail as my business email. This email server is encrypted. However, the subject line is not protected. You should also know that any emails I receive from you and any responses that I send to you become a part of your legal medical record.

Text Messages through ohMD app

If you wish to text, please use the free ohMD app which is secure and HIPAA compliant.

Friending

I do not accept friend or contact requests from current or former clients on any social networking site (Facebook, LinkedIn, etc.). I believe that connecting or interacting with clients on these sites can compromise your confidentiality and our personal privacy. It may also blur the boundaries of our therapeutic relationship.

Following

I do not follow any current or former clients on blogs. If there are things from your online life that you wish to share with me, please bring them into our sessions where we can view and explore them together, during the therapy hour.

Messaging

Please do not use messaging on social networking sites such as Facebook or LinkedIn to contact me. These sites are not secure, and I may not read these messages. Do not use any means of engaging with me in public online to preserve our working relationship and your confidentiality. These exchanges could become a part of your legal medical record and would need to be documented and archived in your chart.

Search Engines

It is NOT a part of my practice to search for clients on Google or Facebook or other search engines. Extremely rare exceptions may be made during times of crisis, especially if there is concern for your welfare. If I ever resort to such means I will fully document it and discuss it with you when we meet, but I will try to utilize your emergency contact information first.

Client Name _____ DOB _____

Client Signature _____ Date _____

Parent/Guardian Signature _____ Date _____